



Information Commissioner's Office

DATA PROTECTION ACT 1998
SUPERVISORY POWERS OF
THE INFORMATION COMMISSIONER
UNDERTAKING

Data Controller: United National Bank Limited
Company Reg. No: 41468200
Head Office: 2 Brook Street
London
W1S 1BQ

I Abid Mufti, Chief Executive Officer of, United National Bank Limited of 2 Brook Street, London, W1S 1BQ on behalf of the United National Bank Limited hereby acknowledge the details set out below and undertake to comply with the terms of the following undertaking;

1. United National Bank Limited is the data controller as defined in section 1(1) of the Data Protection Act 1998 ("the Act"), in respect of the processing of personal data carried on by United National Bank Limited and is referred to in this Undertaking as the "data controller". Section 4(4) of the Act provides that, subject to section 27(1) of the Act, it is the duty of a data controller to comply with the data protection principles in relation to all personal data in respect of which it is a data controller.
2. The Information Commissioner (ICO) has received a complaint regarding the processing of personal data by the data controller, and in particular that items of personal information were recovered from refuse bins outside the Manchester branch of the data controller.

This personal information consisted of a copy of a fax showing business and personal account details, a remittance form showing account details in the name of an individual, a copy of an internal email and other miscellaneous paperwork

3. The ICO has considered the data controller's compliance with the provisions of the Act in the light of this matter. The relevant provision of the Act is the Seventh Data Protection Principle. This Principle is set out at Part 1 of Schedule 1 to the Act. A copy of the Data Protection Principles is attached.



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4. By a letter dated 23rd November 2006, the data controller made representations to the ICO

Following consideration of those representations it has been agreed that, in consideration of the ICO not exercising his powers to serve an Enforcement Notice under section 40 of the Act, the data controller undertakes as follows:-

The data controller shall, as from the date of this undertaking and for so long as similar standards are required by the Act or other successor legislation from other data controllers in similar circumstances, ensure that personal data is processed in accordance with the Seventh Data Protection Principle in Schedule 1 Part 1 of the Act, and in particular that,

- all data protection procedures are updated and strictly adhered to, so as to ensure the correct procedures are in place for the handing and disposal of confidential waste including personal information, and***
- adequate and relevant data protection training be given to all employees on an ongoing basis.***

Dated..... 13 February 2007

Signed...
For United National Bank Limited

Signed...
Mick Gorrill (Head of Regulatory Action Division)
For the Information Commissioner